

To,
FELLOWPRO AG

Subject: ISO/IEC 27001:2022 Certification

Warmest congratulations on successfully achieving Certification! We are thrilled to share the electronic copies of your ISO/IEC 27001:2022 Certificate & the audit report, attached herewith for your reference.

We want to express our sincere appreciation to your management for choosing INTERCERT as your trusted partner in this rewarding journey. It has been a pleasure working with your team, and we look forward to the opportunity of collaborating again for your future requirements and achievements.

As you celebrate this milestone, remember that INTERCERT is here to assist you further. Feel free to reach out for any additional support or information you may need.

Your feedback is invaluable to us, and we invite you to share your thoughts on our services by clicking [HERE] (<https://www.intercert.com/customers/customer-feedback>). We greatly appreciate your input.

For your convenience, here are some relevant & useful web links:

Certification Marks and Use of Logo Guidelines:

<https://www.intercert.com/customers/certification-mark-guidelines>

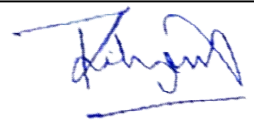
Certificate Verification Portal:

<https://www.intercert.com/customers/certification-verification>

IAFCERTSEARCH Portal for Certificate Verification(accessible after 15 days):

<https://www.iafcertsearch.org>

Best Regards
Authorised Signatory
INTERCERT



Surveillance Audit - I

| 1. Organization & Audit Details | | | |
|--|--|--|---------------|
| Contract No.: | IC2411139 | Audit No.: | A2411139 |
| Organization Name | FELLOWPRO AG | | |
| Address | Anzinger Str. 21 A, 85586 Poing, Germany | | |
| Contact Person | Daniel Jordan | Contact Details | |
| Additional Sites / Addresses (if any) | | | |
| No. of Shifts | As per CIF | | |
| Type of the audit | Surveillance Audit - I | If Other, Specify | |
| Audit Standard(s) | ISO/IEC 27001:2022 | | |
| Scope of assessment | <input checked="" type="radio"/> All Standard requirements | <input type="radio"/> Part of Standard requirements: | |
| Scope of Certification | The Information Security Management System at FELLOWPRO AG applies to the "Docbits IDP for document for Infor ERP" hosted as SaaS platform for their clients with the Support Function of IT Infrastructure, Human Resources, Physical Security, Legal and Administration. | | |
| Applicable IC Code | IT Services (IC-TC-001) | | |
| Exclusions from standard requirements | N/A | | |
| Language of audit: | English | | |
| Audit Dates | 09/01/2026 - 10/01/2026 | | |
| Audit Man-days | 2 | | |
| Report Reviewed By | | Report Accepted By | |
| Report Reviewer | S.Rajasekaran | Client Representative | Daniel Jordan |
| Date | 10/01/2026 | Date | |
| Signature | | Signature | |
| 2. Overview of identified non-conformities | | | |
| S.No. | Non-Conformity | Type of NC | Standards |
| | Nil | | |
| | | | |
| | | | |
| | | | |
| <p>Major Non-conformities: By the time of writing this report, all non-conformities were eliminated. Evidences of implementation of corrective actions are recorded in document and approved by Lead auditor.</p> <p>Minor Non-conformities: Through surveillance audit, audit team will review effectiveness of the accepted corrective actions</p> | | | |

The corrective action/s by audited organization on identified non-conformity(s) are appropriate:

(if any corrective action is not appropriate, it is necessary to describe which one and it necessary to require the change of corrective action from audited organization).

3. Opportunities for improvement (OFI)

| S.No. | Opportunities for improvement | Management System Standard | Relevant Clause No. |
|-------|--|----------------------------|---------------------|
| 1 | Opportunity for Improvement - MDM tool can be considered for control of Endpoint devices. | ISO 27001:2022 | A.8.1 |
| 2 | Opportunity for Improvement - Incident Response team members can be documented on Incident Management Policy. | ISO 27001:2022 | A.5.24 |
| | | | |
| | | | |
| S.No. | Positive Points | Management System Standard | Relevant Clause No. |
| 1 | Positive - Verified that Dxxxx Rxxxx joined on 1st September 2025, and that the employee agreement and NDA were signed in accordance with relevant laws and regulations. | ISO 27001:2022 | A.6.1 |
| 2 | Positive - Verified the latest vulnerability assessment /penetration test report performed on 30th October 2025 and determined that VA/PT are carried out periodically and that vulnerabilities were closed. | ISO 27001:2022 | A.8.8 |
| 3 | Positive -Verified the BCP DR drill report and noted that test was conducted on 1st August 2025. | ISO 27001:2022 | A.5.30 |
| 4 | Positive - Verified that Dxxxxl Buxxx, left the organization on 13th October 2025 and access from active directory was taken in accordance with relevant laws and regulations. | ISO 27001:2022 | A.6.5 |
| 5 | Positive - Verified that latest Fire drill report was conducted on 7th July 2025. | ISO 27001:2022 | A.7.5 |